

ETERNAL SILVER

LONDON

GENERAL TERMS AND CONDITIONS

The Eternal Silver London web site is aimed at providing a service/product to customers at competitive prices, whilst ensuring a high level of quality. Inevitably there has to be small print, it's here to protect you and we recommend you read it prior to purchasing.

- Delivery to UK addresses only (includes Channel Islands)
- Purchases will be posted same day before 2 pm subject to stock availability.
- All products are subject to availability
- Products shown will not be actual size
- Colours reproduced are as accurate as electronic processes allow
- All prices are Pounds Sterling and include VAT at the prevailing rate
- All items will be supplied in original manufacturer's packaging
- We reserve the right to refuse any order
- This site is governed exclusively by English Law

Disclaimer

Eternal Silver London provides this web site on the basis that at any time the details, prices and availability of items on the web site are subject to continuous change.

Our Details

Eternal Silver London, Meadway, Haslemere, Surrey, GU27 1NN

Telephone 01428 664718 Monday to Friday 9am-5pm

Registered in England No. 654 5245 VAT No. 936 6796 65

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Privacy Statement

This notice describes our privacy policy, by visiting our website you are accepting and consenting to the practices described in this notice.

Controllers of Personal Information:

Any personal information provided to or gathered by us is controlled primarily by Eternal Silver London, Meadway, Haslemere, Surrey, GU27 1NN Collection and Use of Personal Information About Customers:

The information we learn from customers when they place an order helps us personalise and forever improve your shopping experience with us. We use this information to: handle orders; deliver products and services; process payments; contact you about orders, products, services, special offers and promotional activities; update our records; to improve our store and platform; prevent or detect fraud or abuses of our website; and to

enable third parties to carry out technical, logistical or other functions on our behalf.

Information about our customers is an important part in the running of our business and we will not sell it on to other parties.

Conditions of use of the Website

1) Access to our website

We will do our best to ensure that the availability of our website will be uninterrupted and that transmissions will be error-free. However, due to the nature of the Internet, this cannot be guaranteed. Occasionally your access to the website may be suspended or restricted to allow for repairs, maintenance or the introduction of new features and services. We will attempt to minimise the frequency and duration of any such suspension or restriction.

2) License For Website Access

We grant you a limited licence to access and make personal use of our website, but not to download (other than page caching) or modify it, or any part of it, unless you have our express written consent. This licence does not include any resale or commercial use of the website or its contents; the collection and use of any product listings, descriptions or prices; any derivative use of the website or its content; or the use of data mining, robots, or similar data gathering and extraction tools.

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You are granted a limited, revocable, and non-exclusive right to create a hyperlink to our website as long as this link does not portray us, or our affiliates and their products, in a false, misleading, derogatory, or otherwise offensive matter.

3) Your Conduct

You must not use our website in any way that causes, or is likely to cause, it or access to it to be interrupted, damaged or impaired in any way.

You understand that it is you, and not us, who is responsible for all electronic communications and content sent from your computer to us and you must use the website for lawful purposes only.

You must not use our website for any of the following:

for fraudulent reasons, or in connection with any criminal offence or other unlawful activity. to send, use or reuse any material that: is illegal, offensive, abusive, indecent, defamatory, obscene or menacing; is in breach of copyright, trademark, confidence, privacy or any other right; is otherwise injurious to third parties; consists of or contains software viruses, political campaigning, commercial solicitation, chain letters, mass mailings, or any 'spam' to cause annoyance, inconvenience or needless anxiety.

Eternal Silver London, customer service.